



# FY2025 Annual Summary Infographic

**Overview:** FY2025 focused on staffing stability, transition from sheltered work to competitive employment, and sustaining program changes.

Metric	Result
Falls/Injuries	11 incidents (goal $\leq 24$ )
Abuse/Neglect	1 substantiated case (goal $\leq 1$ )
Medication Errors	0 (goal $\leq 24$ )
Admissions	23 (goal 22)
Persons Served	329 (goal 340)
Satisfaction	Persons: 97.98%, Stakeholders: 84%
Current Ratio	18.22 (goal 5)
Turnover	3% per month (goal 3%)

**Highlights:** Transition to competitive employment, strong financial position, high satisfaction levels.

**Challenges:** Staffing shortages, legislative cost-of-living adjustments not implemented, slight decline in persons served, weaknesses in communication related to changes.

**Recommendations:** Continue monitoring metrics, adjust measures for evolving programs, enhance communication, focus on employee engagement.